

# Reopening Massachusetts

May 18, 2020

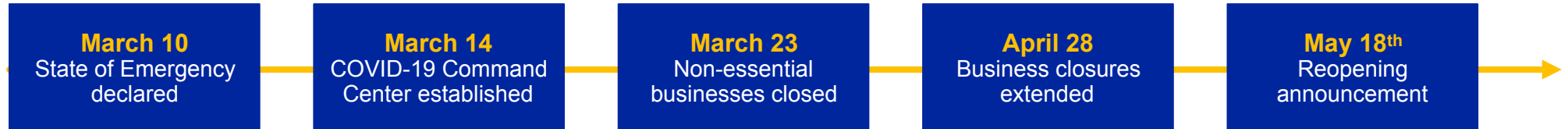


Confidential





## THE ROAD WE'VE TRAVELLED TOGETHER



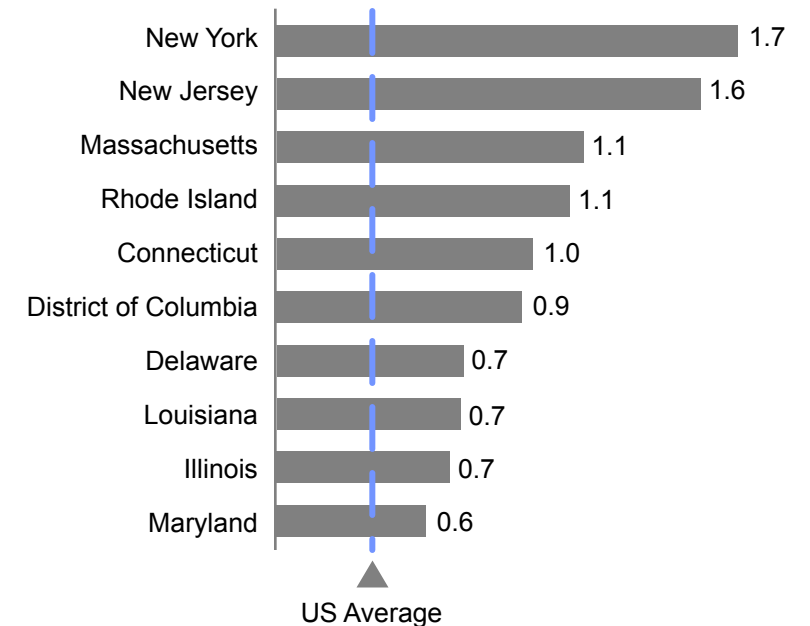
Massachusetts has been one of the hardest hit states in the U.S., with over 86,000 confirmed cases and 5,700 deaths through May 17, 2020.

On March 23, 2020 Governor Baker issued an executive order closing all non-essential businesses across the Commonwealth in order to reduce the transmission of COVID-19.

In combatting COVID-19, the Baker-Polito administration has:

- In partnership with healthcare providers and municipalities, conducted more than 460,000 COVID-19 tests, making Massachusetts a top-5 per capita tester
- Launched a national model for contact tracing
- Committed over \$1 billion in funding to support our health care system
- Distributed more than 10.5 million pieces of personal protective equipment

**Number of confirmed COVID-19 cases, per 100k population (thousands)**  
As of 5/12/2020





## GETTING STARTED ON THE PATH TO REOPENING

On April 28, Governor Baker formed the Reopening Advisory Board, chaired by Lieutenant Governor Karyn Polito and Secretary of Housing and Economic Development Mike Kennealy, and comprised of representatives from the business community, public health officials, and municipal leaders from across the Commonwealth.

In crafting this report, the Reopening Advisory Board and other state officials:

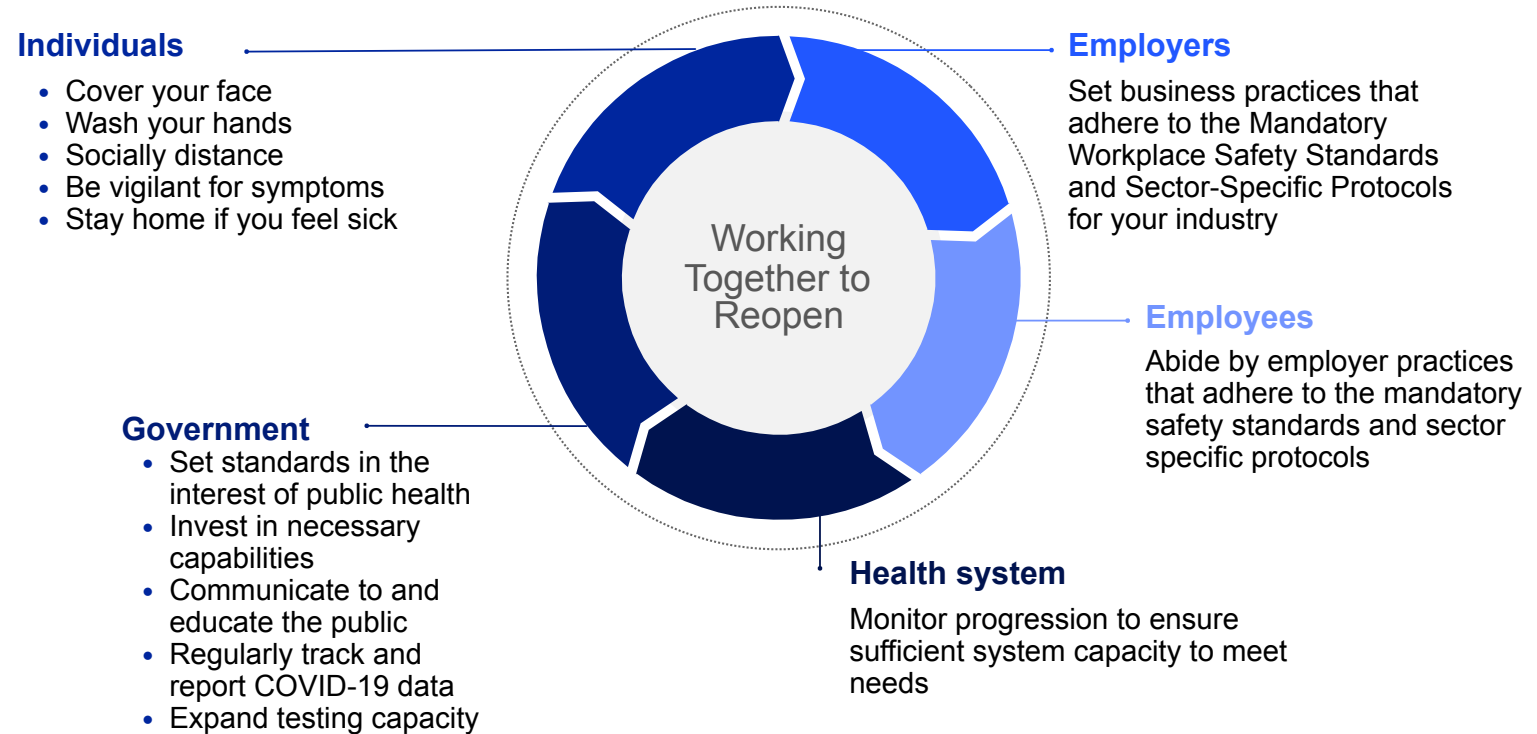
- Heard testimony from more than 75 business associations, labor unions, non-profits, and community coalitions that collectively represent more than 112,000 businesses and more than 2,000,000 employees
- Received and reviewed more than 4,600 written submissions from associations, businesses, and residents
- Engaged stakeholders and analyzed information in over 45 hours of Zoom meetings over the past 20 days





## WORKING TOGETHER TO REOPEN

Until a treatment or vaccine for COVID-19 is available, life will not return to normal. We each have a collective responsibility to ensure that reopening proceeds smoothly and safely. Everyone must follow public health directives and use common sense to protect yourself, your family, your neighbors, and vulnerable populations across the Commonwealth.

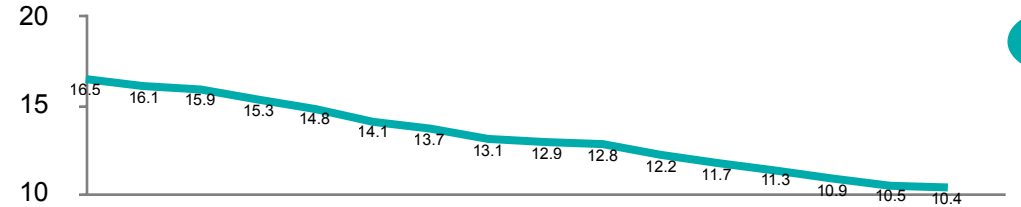




# REOPENING WILL BE DRIVEN BY PUBLIC HEALTH DATA

- Key public health metrics will determine if and when it is appropriate to proceed through reopening phases
- Public health data trends indicating significant increases in viral transmission could result in returning to prior phases or closing sectors of the economy

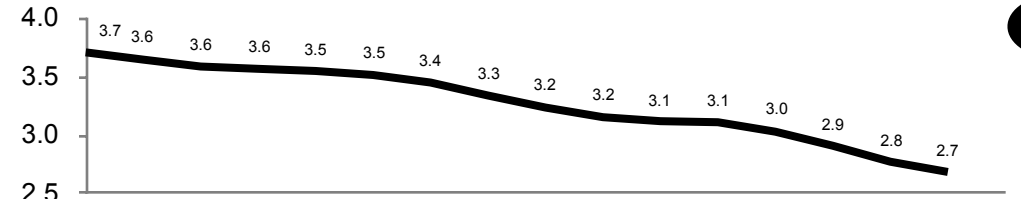
7-day avg. of positive test results, by date patient tested (%)



% decrease from 4/15

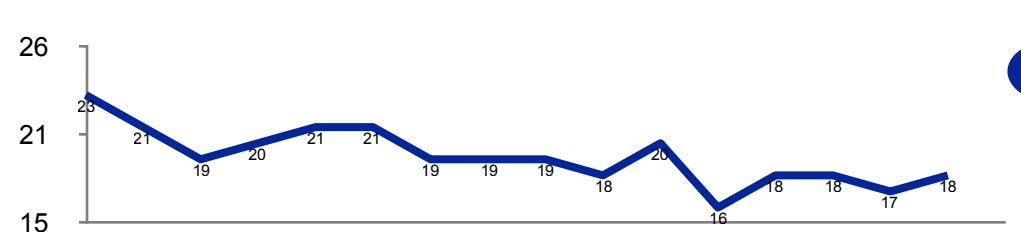
63

3-day avg. of hospitalizations (000s)



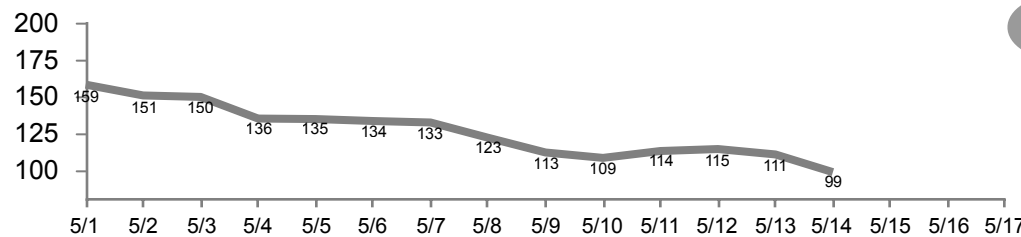
25

# hospitals using ICU surge capacity



14

3 day average of deaths by date of death (#)



35

Source: MA COVID Command Center, May 2020

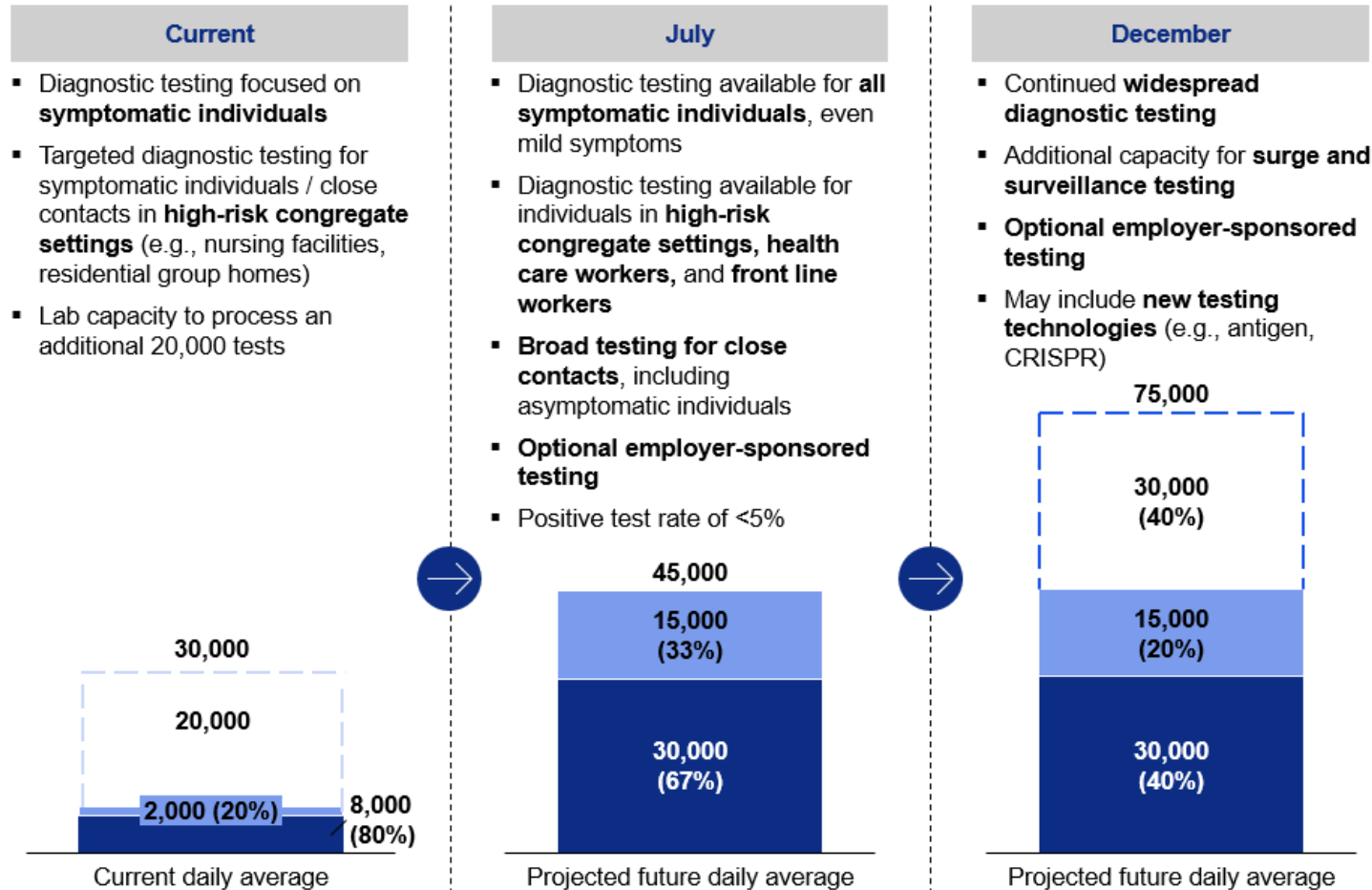


# MASSACHUSETTS TESTING & TRACING STRATEGY

## Summary of daily testing estimates by population

- **Test:** Increase testing capacity and number of people tested so people with COVID-19 are aware of their diagnosis and can self-isolate
- **Trace:** Trace all contacts of people with COVID-19 to ensure safe quarantine and testing for those who need it
- **Isolate:** Minimize transmission by isolating and quarantining individuals with COVID-19 and their close contacts
- **Support:** Provide support so individuals can safely isolate and quarantine

Key: ■ Diagnostic – Symptomatic Individuals ■ Diagnostic – Close contacts □ Surge / Surveillance □ Under utilized lab capacity











# REOPENING WILL BE DRIVEN BY PUBLIC HEALTH DATA




## Dashboard of public health indicators

- Starting on May 18, the COVID-19 Command Center will give updates on six key public health indicators
- Before and during reopening, these metrics must continue to show progress

Below is the status as of **May 18, 2020**:

Indicator	Status
1 COVID-19 positive test rate	
2 Number of individuals who died from COVID-19	
3 Number of patients with COVID-19 in hospitals	
4 Healthcare system readiness	
5 Testing capacity	
6 Contact tracing capabilities	

Legend

-  Positive trend
-  In progress
-  Negative trend



## REOPENING AND FIGHTING COVID-19

As we reopen the Massachusetts economy, the Baker-Polito administration will provide guidance that each sector, industry, and business must follow:



### Social guidance

#### General social guidance

Guidance all individuals must follow to reduce the risk of new COVID-19 transmission:

- Cover your face
- Wash your hands
- Socially distance
- Be vigilant for symptoms
- Stay home if you feel sick



### Business guidance

#### Mandatory Workplace Safety Standards

New standards for all workplaces that are designed to reduce the risk of new COVID-19 transmission to employees and customers

#### Sector-Specific Protocols and best practices

Additional safety standards and recommended best practices to reduce the risk of new COVID-19 transmission in specific industries (e.g. restaurants, construction, etc.)





## REOPENING AND FIGHTING COVID-19

On May 18, the Baker-Polito administration issued the **Safer At Home Advisory**:

### Cover – Wash – Distance – Vigilance

- ✓ People over the age of 65 and people who have underlying health conditions – who are at high risk for COVID-19 – should continue to stay home except for essential errands such as going to the grocery store and to attend to healthcare needs
- ✓ All residents are advised to leave home only for healthcare, worship and permitted work, shopping, and outdoor activities
- ✓ All residents are **REQUIRED** to cover their face when they cannot maintain six feet of social distance in public
- ✓ All residents are advised to wash their hands frequently for at least 20 seconds with soapy water
- ✓ All residents are advised to be vigilant, monitor for symptoms and stay home if you feel sick

### What Safer At Home Means

- Only leave home for health care, permitted work, shopping, and outdoor activities
- When going to the pharmacy ask if you can fill your prescriptions for 90 days if possible; for some medications this is not allowed. If you are at high-risk, try to use a mail-order service
- Don't participate in close contact activities such as pick-up sports games
- Use remote modes of communication like phone or video chat instead of visiting friends or family who are high risk for COVID-19
- Refrain from visiting nursing homes, skilled nursing facilities, or other residential care settings
- Parents should limit play dates for children



## REOPENING AND FIGHTING COVID-19

### Mandatory Workplace Safety Standards for reopening

All businesses and activities, as they reopen, must meet the following minimum safety standards:

#### Social Distancing

- All persons, including employees, customers, and vendors should remain at least six feet apart to the greatest extent possible, both inside and outside workplaces
- Establish protocols to ensure that employees can practice adequate social distancing
- Provide signage for safe social distancing
- Require face coverings or masks for all employees

#### Hygiene Protocols

- Provide hand washing capabilities throughout the workplace
- Ensure frequent hand washing and ensure adequate supplies
- Provide regular sanitization of high touch areas, such as workstations, equipment, screens, doorknobs, restrooms throughout work site

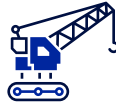
#### Staffing and Operations

- Provide training for employees regarding the social distancing and hygiene protocols
- Employees who are displaying COVID-19-like symptoms do not report to work
- Establish a plan for employees getting ill from COVID-19 at work, and a return-to-work plan

#### Cleaning and Disinfecting

- Establish and maintain cleaning protocols specific to the business
- When an active employee is diagnosed with COVID-19, cleaning and disinfecting must be performed
- Disinfection of all common surfaces must take place at intervals appropriate to said workplace

**Note:** Businesses operating to provide Essential Services, as defined in the Governor's March 23, 2020 Executive Order, updated on March 31, April 28 and May 15, may remain open and have until May 25, 2020 to comply with these mandatory safety standards.



# REOPENING AND FIGHTING COVID-19

## Sector-Specific Protocols and best practices

The Baker-Polito administration has developed specific guidance so that each industry reopens as safely as possible. Businesses are expected to implement these protocols in addition to the more general Mandatory Workplace Safety Standards.

As of May 18, materials for the sectors eligible to open in the first phase of reopening are included on the [mass.gov/reopening](https://mass.gov/reopening). Guidance for sectors opening in later phases will be posted online in advance of those phases. Each sector will have access to:

**MANUFACTURING**  
MA Safety Standards

**MANDATORY SAFETY STANDARDS**

**SOCIAL DISTANCING**

- Ensure separation of feet or more between individuals at all workstations unless the distance is made up for by the particular nature of the manufacturing work or the configuration of the workplace
- Design workstations to ensure that design does not require individuals to disengage in conversations to determine feet distance or separate work through physical barriers or equipment. Use of barriers and equipment should be designed to allow for the use of face shields and other personal protective equipment (PPE) to reduce the risk of contact with individuals. Use of barriers and equipment should be designed to allow for the use of face shields and other personal protective equipment (PPE) to reduce the risk of contact with individuals.
- Clear aisles and workstations to allow for the use of face shields and other personal protective equipment (PPE) to reduce the risk of contact with individuals.
- Use of face shields and other personal protective equipment (PPE) to reduce the risk of contact with individuals.

**HYGIENE PROTOCOLS**

- Provide training to workers on up-to-date safety information and procedures including hygiene and other safety measures
- Limit visitors and outside contractors
- Log non-essential personnel and visitors
- Workers must stay home if they are ill
- If the manager (or other designated person) at the workplace is unable to contact the local Board of Health (LBH) and work with them to help they contact the appropriate state or local health department
- Post notice to workers and customers of important health information and safety measures outlined in government guidelines

**STAFFING & OPERATIONS**

- Provide training to workers on up-to-date safety information and procedures including hygiene and other safety measures
- Limit visitors and outside contractors
- Log non-essential personnel and visitors
- Workers must stay home if they are ill
- If the manager (or other designated person) at the workplace is unable to contact the local Board of Health (LBH) and work with them to help they contact the appropriate state or local health department
- Post notice to workers and customers of important health information and safety measures outlined in government guidelines

**CLEANING & DISINFECTING**

- Conduct daily cleaning and disinfection of the site after each shift and more frequently if feasible
- Use cleaning agents, disinfectants, and other cleaning products
- Post notice to workers and customers of important health information and safety measures outlined in government guidelines

### Sector Circular

Mandatory safety standards and recommended best practices in social distancing, hygiene protocols, staffing/operations, and cleaning/disinfecting for each sector.

**MANUFACTURING**  
MA COVID-19 Checklist

**SOCIAL DISTANCING**

- Ensure 6ft between individuals
- Ensure separation of feet or more between individuals at all workstations unless the distance is made up for by the particular nature of the manufacturing work or the configuration of the workplace
- Design workstations to ensure that design does not require individuals to disengage in conversations to determine feet distance or separate work through physical barriers or equipment. Use of barriers and equipment should be designed to allow for the use of face shields and other personal protective equipment (PPE) to reduce the risk of contact with individuals.
- Clear aisles and workstations to allow for the use of face shields and other personal protective equipment (PPE) to reduce the risk of contact with individuals.
- Use of face shields and other personal protective equipment (PPE) to reduce the risk of contact with individuals.

**HYGIENE PROTOCOLS**

- Apply robust hygiene protocols
- Provide training to workers on up-to-date safety information and procedures including hygiene and other safety measures
- Limit visitors and outside contractors
- Log non-essential personnel and visitors
- Workers must stay home if they are ill
- If the manager (or other designated person) at the workplace is unable to contact the local Board of Health (LBH) and work with them to help they contact the appropriate state or local health department
- Post notice to workers and customers of important health information and safety measures outlined in government guidelines

**STAFFING & OPERATIONS**

- Include safety procedures in the operations
- Provide training to workers on up-to-date safety information and procedures including hygiene and other safety measures
- Limit visitors and outside contractors
- Log non-essential personnel and visitors
- Workers must stay home if they are ill
- If the manager (or other designated person) at the workplace is unable to contact the local Board of Health (LBH) and work with them to help they contact the appropriate state or local health department
- Post notice to workers and customers of important health information and safety measures outlined in government guidelines

**CLEANING & DISINFECTING**

- Incorporate robust hygiene protocols
- Conduct daily cleaning and disinfection of the site after each shift and more frequently if feasible
- Use cleaning agents, disinfectants, and other cleaning products
- Post notice to workers and customers of important health information and safety measures outlined in government guidelines

### Sector Checklist

Checklist developed to serve as guidance for employers and businesses of all sizes as they adjust operations to address worker and customer safety.

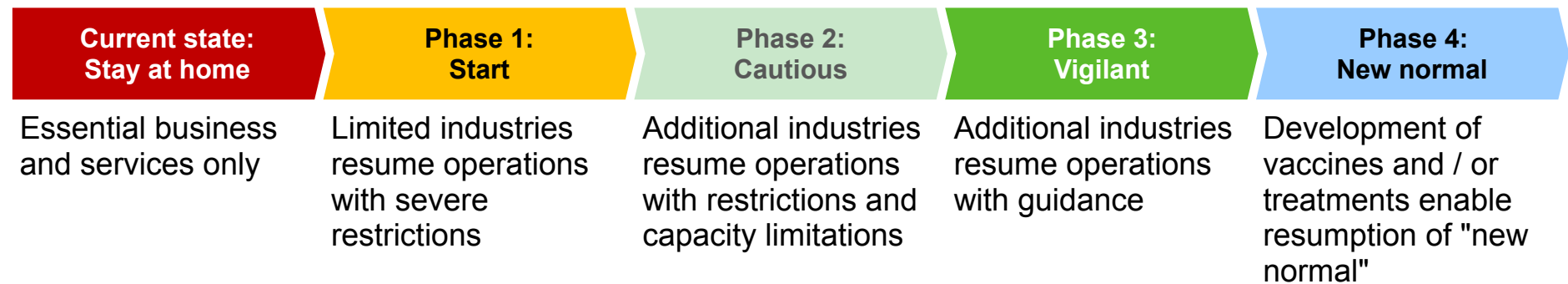
**Note:** Businesses operating to provide Essential Services, as defined in the Governor's March 23, 2020 Executive Order, updated on March 31, April 28 and May 15, may remain open and have until May 25, 2020 to comply with their industry's sector specific protocols (if applicable).





## REOPENING MASSACHUSETTS IN PHASES

The goal of this phased reopening plan is to methodically allow businesses, services, and activities to resume, while avoiding a resurgence of COVID-19 that could overwhelm our healthcare system and erase the progress we've made so far.



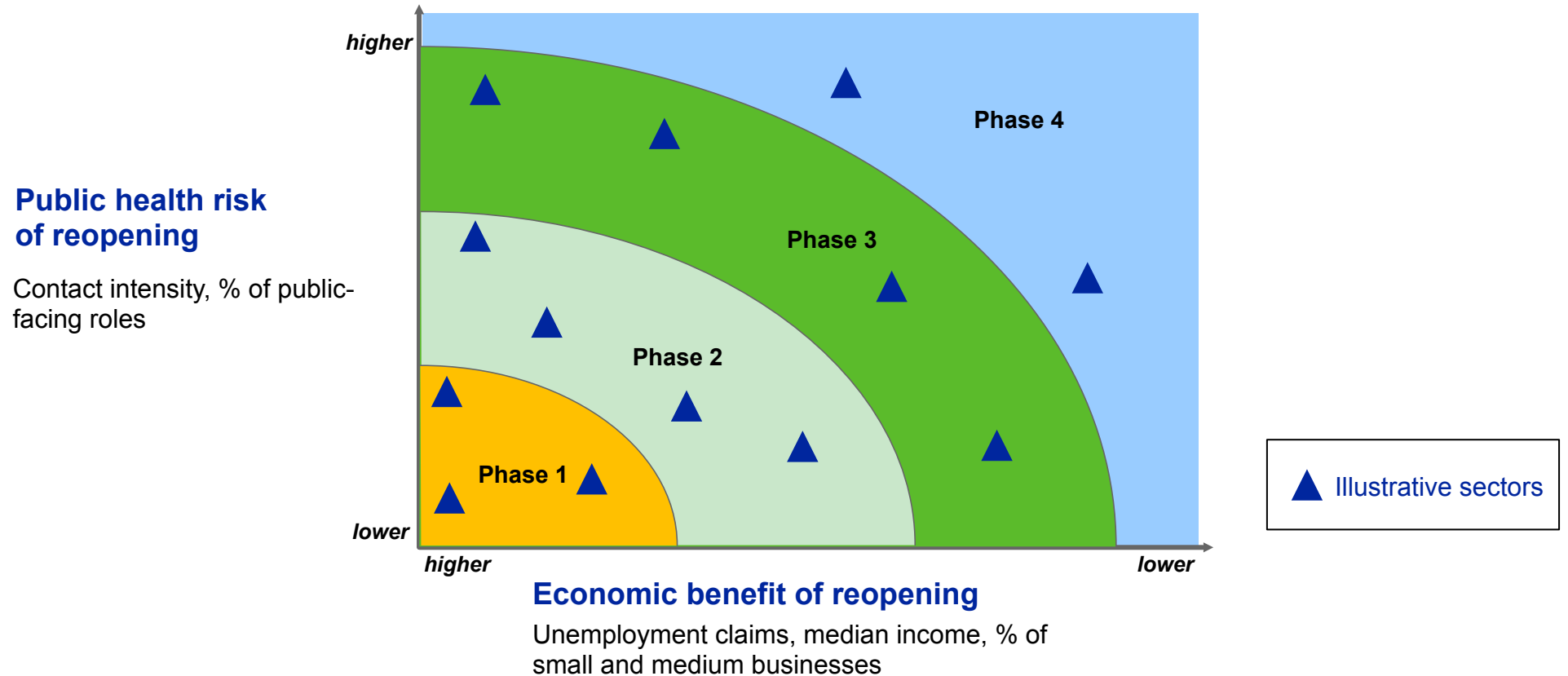
- **Each phase will last a minimum of three weeks and could last longer** before moving to the next phase
- **If public health data trends are negative**, specific industries, regions, and/or the entire Commonwealth **may need to return to an earlier phase**
- The Commonwealth will **partner with industries to draft Sector-Specific Protocols in advance of future phases** (example: restaurant specific protocols will be drafted in advance of Phase 2)
- **If we all work together to defeat COVID-19, we can proceed through each phase**



## REOPENING MASSACHUSETTS IN PHASES

The Baker-Polito administration's data-driven approach to reopening the economy used a framework that considered the public health risk and the economic benefit of reopening each of the closed sectors of our economy. In addition to this framework, the Baker-Polito administration looked to what other states are doing, including our immediate neighbors and those that were similarly impacted by COVID-19.






### Framework to inform which sectors should be considered for reopening in each phase:





# REOPENING MASSACHUSETTS IN PHASES

## Phased approach and reopening summary plan (I)

	Current state: Stay at home	Phase 1: Start	Phase 2: Cautious	Phase 3: Vigilant	Phase 4: New normal
<b>Social guidance</b>	<p>As residents of Massachusetts, we are all in this together. Across all phases of reopening, please:</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  <p>Cover your face</p> </div> <div style="text-align: center;">  <p>Wash your hands</p> </div> <div style="text-align: center;">  <p>Socially distance</p> </div> <div style="text-align: center;">  <p>Be vigilant for symptoms</p> </div> <div style="text-align: center;">  <p>Stay home if you feel sick</p> </div> </div>				
<b>High risk populations</b> As defined by the CDC	<ul style="list-style-type: none"> <li>High risk should work from home if possible, priority consideration for workplace accommodations</li> </ul>	<ul style="list-style-type: none"> <li>High risk should work from home if possible, priority consideration for workplace accommodations</li> </ul>	<ul style="list-style-type: none"> <li>High risk should work from home if possible, priority consideration for workplace accommodations</li> </ul>	<ul style="list-style-type: none"> <li>High risk should work from home if possible; priority consideration for workplace accommodations (these could be adjusted depending on pending epidemiological evidence)</li> </ul>	<ul style="list-style-type: none"> <li>Resume public interactions with physical distancing</li> </ul>
<b>Gathering size</b>	<ul style="list-style-type: none"> <li>Gatherings of &lt;10 people</li> </ul>	<ul style="list-style-type: none"> <li>Gatherings of &lt;10 people</li> </ul>	<ul style="list-style-type: none"> <li>To be determined based on trends</li> </ul>	<ul style="list-style-type: none"> <li>To be determined based on trends</li> </ul>	<ul style="list-style-type: none"> <li>To be determined based on trends</li> </ul>
<b>Travel</b>	<ul style="list-style-type: none"> <li>Stay at home advisory</li> <li>All travelers to MA urged to self-quarantine for 14 days</li> <li>Lodging restricted to essential workers only</li> </ul>	<ul style="list-style-type: none"> <li>Safer at home advisory</li> <li>All travelers to MA urged to self-quarantine for 14 days</li> <li>Lodging restricted to essential workers only</li> </ul>	<ul style="list-style-type: none"> <li>Business and recreational travel discouraged</li> <li>All travelers to MA urged to self-quarantine for 14 days</li> <li>Lodging open with restrictions</li> </ul>	<ul style="list-style-type: none"> <li>To be determined based on trends</li> </ul>	<ul style="list-style-type: none"> <li>Travel resumes, continue to observe social guidance</li> </ul>
	Most certain	Degree of certainty given the progression of COVID-19			Least certain





# REOPENING MASSACHUSETTS IN PHASES

## Phased approach and reopening summary plan (II)

	Current state: Stay at home	Phase 1: Start	Phase 2: Cautious	Phase 3: Vigilant	Phase 4: New normal
<b>Worship</b>	Gathering restrictions	On <b>May 18</b> open with guidelines, outdoor services are encouraged	Open with updated guidelines, outdoor services are encouraged	Open with updated guidelines, outdoor services are encouraged	Full resumption of activity in the "new normal"
<b>Business</b>	Essential businesses only  (Remain open across all phases with guidelines)	With restrictions, some capacity limitations, staggered start:  On <b>May 18</b> : <ul style="list-style-type: none"> <li>• Essential business</li> <li>• Manufacturing</li> <li>• Construction</li> </ul> On <b>May 25</b> : <ul style="list-style-type: none"> <li>• Lab space</li> <li>• Office space</li> <li>• Limited Personal Services               <ul style="list-style-type: none"> <li>- Hair</li> <li>- Pet grooming</li> <li>- Car washes</li> </ul> </li> <li>• Retail               <ul style="list-style-type: none"> <li>- Remote fulfilment</li> <li>- Curbside pick-up</li> </ul> </li> </ul> On <b>June 1</b> : <ul style="list-style-type: none"> <li>• Office space: Boston</li> </ul>	Potentially updated guidance for Phase 1 businesses  With restrictions and some capacity limitations: <ul style="list-style-type: none"> <li>• Retail</li> <li>• Restaurants*</li> <li>• Lodging*</li> <li>• Additional Personal Services               <ul style="list-style-type: none"> <li>- e.g., Nail salons</li> <li>- e.g., Day spas</li> </ul> </li> </ul>	Potentially updated guidance for Phase 1 & 2 businesses  With restrictions and some capacity limitations: <ul style="list-style-type: none"> <li>• Bars</li> <li>• Arts &amp; Entertainment               <ul style="list-style-type: none"> <li>- e.g., Casinos</li> <li>- e.g., Fitness, gyms</li> <li>- e.g., Museums</li> </ul> </li> <li>• All other business activities resume except for nightclubs and large venues</li> </ul>	Full resumption of activity (e.g., large venues and night clubs)

\*Restaurant & Hospitality workgroup convened May 15 to develop procedures for opening.

Most certain

Degree of certainty given the progression of COVID-19

Least certain



# REOPENING MASSACHUSETTS IN PHASES

## Phased approach and reopening summary plan (III)

	Current state: Stay at home	Phase 1: Start	Phase 2: Cautious	Phase 3: Vigilant	Phase 4: New normal
<b>Health and human services</b>	Emergency/Emergent needs only, telehealth encouraged	<p>On <b>May 18</b>, hospitals and community health centers:</p> <ul style="list-style-type: none"> <li>Upon attestation can provide high priority preventative care, pediatric care and treatment for high risk patients and conditions</li> </ul> <p>On <b>May 25</b>, additional health care providers:</p> <ul style="list-style-type: none"> <li>Upon attestation can provide same limited services as above</li> </ul>	Expand ambulatory in-person routine care:	<ul style="list-style-type: none"> <li>Less urgent preventative services, procedures, and care (e.g., routine dental cleanings, certain elective procedures)</li> <li>Day programs (e.g., Adult Day Health, Day Habilitation, etc.)</li> </ul>	Full resumption of activity in the "new normal"
<b>Recreation and outdoor</b>	<p>Beaches only open for transitory activity with no parking</p> <p>Parks open with no services/facilities</p>	<p>On <b>May 25</b>, can open with guidelines:</p> <ul style="list-style-type: none"> <li>Beaches</li> <li>Parks</li> <li>Drive-in theaters</li> <li>Some athletic fields and courts</li> <li>Many outdoor adventure activities</li> <li>Most fishing, hunting, and boating</li> <li>Outdoor gardens, zoos, reserves and public installations</li> </ul>	Can open with guidelines:	Can open with guidelines:	Full resumption of all outdoor recreation and activities
	Most certain	Degree of certainty given the progression of COVID-19			Least certain



## REOPENING: PHASE 1 – START

The phased reopening gives businesses permission to reopen, but **reopening is not mandatory**. Businesses should refer to the Sector-Specific Protocols and best practices for detailed guidance on reopening and should follow a self-certification process.

### Phase 1: Start

The following businesses will be eligible to reopen, subject to their ability to comply with all mandatory safety standards:

#### On May 18th

- **Essential businesses** stay open and continue to operate. Must comply with safety standards, and must self-certify by May 25, 2020
- **Manufacturing**
- **Construction**
- **Worship**
- **Hospitals and community health centers** who attest to specific public health/safety standards can provide high priority preventative care, pediatric care and treatment for high risk patients

#### On May 25th

- **Laboratory and life sciences facilities**
- **Offices, excluding those in City of Boston**; work from home strongly encouraged; businesses should restrict workforce presence to <25% maximum occupancy
- **Hair salons and barbershops** by appointment only
- **Pet grooming** by appointment only (curbside pet drop-off and pick-up)
- **Car washes** exterior car washing allowed
- **Recreation and outdoor** with guidelines
- **Other health care providers** who attest to specific public health/safety standards can provide high priority preventative care, pediatric care and treatment for high risk patients
- **Retail** remote fulfillment and curbside pickup

#### On June 1st

- **Offices in the City of Boston**, following applicable guidelines for the rest of the Commonwealth





## HEALTH CARE

**Effective May 18<sup>th</sup>**, hospitals and community health centers who attest to meeting specific capacity criteria and public health/safety standards will be allowed to resume a limited set of in-person preventative, diagnostic and treatment services.

**Effective May 25<sup>th</sup>**, other health care providers who attest to meeting these standards may resume limited in-person services.

Services that may be performed are limited, **based on the provider's clinical judgment to (1) high-priority preventative services, including pediatric care, immunizations, and chronic disease care for high-risk patients and (2) urgent procedures that cannot be delivered remotely and would lead to high risk or significant worsening of the patient's condition if deferred.**

In order for the phased-in hospital expansion and non-hospital reopening, the following statewide metrics must be met. (1) 30% of hospital ICU beds (including staffed surge capacity) must be available. (2) 30% of total hospital beds (including staffed surge capacity) must be available.



**Health care providers must meet the following requirements to reopen or expand services:**

- Attest to public health standards and specific guidelines
- Adequate PPE on hand, reliable supply chain and other supplies and policies in place, not reliant on the state stockpile for PPE
- Infection control readiness (workflow, cleaning, social distancing, etc.)
- Workforce and patient screening and testing protocols
- Hospitals must have  $\geq 25\%$  ICU and total bed capacity and reopen pediatric ICU and psychiatric beds if they had been repurposed for surge capacity



**When making a clinical determination, providers (hospital, physician, other health care provider) are limited by the following criteria:**

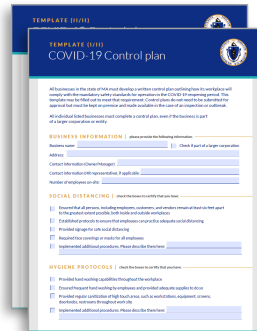
- The procedure cannot be provided through telehealth
- The service must be a high-priority preventative service including pediatric care and immunizations
- The procedure must be urgent and cannot be delivered remotely and could lead to high risk or significant worsening of the patient's condition if deferred



# REOPENING: PHASE 1 – START

## Mandatory self-certification for businesses

In order to reopen, businesses **must** develop a written COVID-19 Control Plan outlining how its workplace will prevent the spread of COVID-19. Required Materials are located on [mass.gov/reopening](https://mass.gov/reopening), and include:



### COVID-19 control plan template

Businesses may complete a template, available on the [mass.gov/reopening](https://mass.gov/reopening), to fulfill this requirement. This plan **does not need to be submitted** to a state agency for approval, but must be retained on the premises of the business and be provided in the event of an inspection.



### Compliance attestation poster

Businesses are required to sign a poster, attesting that they have completed a COVID-19 control plan, and post it in an area within the business premises that is visible to employees and visitors.



Employer



Worker

### Other posters

Businesses are required to post signs and posters describing the rules for maintaining social distancing, hygiene protocols, cleaning, and disinfecting.

**Note:** All reopening businesses must meet these requirements before reopening. Businesses that are designated as essential may remain open but are required to complete these steps by May 25, 2020.



## CARING FOR CHILDREN

The Commonwealth's mission in reopening is to increase access to childcare and youth programs, protect children and staff, and reduce the spread of COVID-19. Child care and summer recreation camps will reopen in a phased approach. The Departments of Early Education and Care and Public Health are developing guidelines that balance families' need for child care with health and safety. The initial reopening plan will focus on families who have no safe alternative to group care by increasing emergency child care capacity. EEC will also partner with industries returning to work to develop options specific to their workplaces.

Since March, **emergency child care** has been available to children of workers, with extra virus mitigation protocols



Childcare operating at reduced capacity and on an emergency basis for children of workers with no safe alternative to group care during Phase 1.

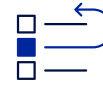


Implemented virus mitigation protocols including social distancing, cleaning and disinfecting, group ratio changes, isolation and contact tracing protocols, and extra staffing.



We continually solicit feedback from providers about operational support needed to reopen.

Going forward, we are continuing to tailor strategies to ensure **safe child care** and **recreational summer camp** options for Massachusetts families



Prioritizing safe child care options for workers with no safe alternative to group care. Leveraging and building capacity across the emergency child care system.



Partnering with industries returning to work as part of this reopening plan to ensure responsive, innovative options targeted to specific workplaces.



Opening on a phased basis recreational day camps in Phase 2 and residential camps in Phase 3.



Releasing detailed guidelines in the coming weeks.



## TRANSIT (I)

The MBTA has been and will continue to implement measures to slow the spread of COVID-19 across the system to keep employees and riders safer.

**While public transportation unavoidably creates some risk of transmission, the MBTA, riders and employers can significantly reduce that risk by working together:**



Riders are required to wear masks and must make efforts to distance. Riders are asked to avoid riding transit if they are exhibiting symptoms of COVID-19.



Employers are encouraged to stagger schedules and implement work from home policies to reduce demand, especially during rush hours.



The MBTA will continue to take protective and preventative measures such as frequently disinfecting and cleaning vehicles and stations and providing protective supplies to workers.

**To mitigate risk while providing appropriate levels of service, the MBTA will:**



Support the transit needs of essential workers and those returning to the workplace in Phase 1 while continuing with limited service to maximize employee and rider safety.



Ramp up to a modified version of full service by Phase 3, although social distancing efforts will limit effective capacity on vehicles even after full service schedules are restored.



Actively communicate public health guidance and schedule adjustments in-station, online, and over social media.



## TRANSIT (II)

	Current state: Stay at home	Phase 1: Start	Phase 2: Cautious	Phase 3: Vigilant	Phase 4: New normal
<b>Bus</b>	Adapted Saturday schedule	Unchanged	Additional service for high demand bus routes as staffing permits	Resume full 2020 schedule, as staffing permits. Add service to high demand routes	Resume FY20 full schedule/ possible peak addition**
<b>Subway / Blue</b>	Adapted Saturday schedule	Unchanged	FY20 full schedule	FY20 full schedule	FY20 full schedule
<b>Subway/ Red</b>	Saturday schedule	Unchanged	Increased service (shorter time between trains)	FY 20 full schedule	FY20 full schedule
<b>Subway/ Orange</b>	Saturday schedule	Unchanged	Increased service (shorter time between trains)	FY 20 full schedule	FY20 full schedule
<b>Green Line</b>	Saturday schedule	Unchanged	Increased service (shorter time between trains)	FY20 full schedule as staffing permits	FY20 full schedule
<b>Commuter Rail</b>	Reduced schedule	Unchanged	Additional trains including off-peak on Fairmount Line	Modified FY20 full schedule*	Modified FY20 full schedule*
<b>Ferries</b>	Closed	Unchanged	Reopen with reduced service	FY20 full schedule	FY20 full schedule
Most certain <span style="margin-left: 200px;">Degree of certainty given the progression of COVID-19</span> <span style="float: right;">Least certain</span>					

\* FY20 schedule modified, where feasible, to reflect changed travel patterns in COVID-19 new normal and workforce availability

\*\* MBTA has 60 buses on order so possible peak additions could add those buses to schedule, dependent on workforce availability





## HYGIENIC AND PROTECTIVE SUPPLIES

In order to operate, all Massachusetts businesses will need to meet the Mandatory Workplace Safety Standards and relevant Sector-Specific Protocols published by the state.

The state has developed a **guide to educate** business owners on what supplies are needed to return to workplaces, and a **portal to connect** businesses with manufacturers and distributors.

**Educational materials will be provided to define how** an employer should prepare their work spaces to reopen and **what** products are appropriate for employees to protect themselves at work. **Medical grade face coverings are not necessary for non-health care workers**



Guidance on protective supplies, including, but not limited to:

- What can be used as a **face covering** and how to wear it safely
- When are gloves necessary for employees, and how to **wash your hands**



Disinfecting and sanitizing guidance and which materials to use, including, but not limited to:

- Disinfecting wipes/spray
- Sanitizing wipes/spray
- Hand sanitizer

A **searchable portal** has been launched to **connect** Massachusetts businesses in need of supplies with manufacturers whom are actively producing and selling hygienic and protective materials in the Commonwealth



Contact and product information for vendors who have or have had a contract with the Commonwealth.



Contract and product information for manufacturers that have pivoted to produce hygienic or protective supplies as part of the M-ERT process.

**Manufacturing Emergency Response Team**



Massachusetts manufacturers



Graduated M-ERT companies



Million pieces of PPE to date

Access supply vendors on [mass.gov/reopening](https://mass.gov/reopening)



## K-12 SCHOOLS

As previously announced, Massachusetts' K-12 school buildings will remain closed through the end of the 2019-20 school year, with remote teaching and learning in place. Schools will continue offering essential non-educational services to their communities. Plans are being made for the summer learning programs and 2020-21 school year and will be shared with the public in the weeks to come.



### **K-12 school buildings will remain closed through the end of the 2019-20 school year**

Potential for limited exceptions to be announced at a later date.



### **Remote teaching and learning should continue through the end of the 2019-20 school year**

As previously announced.



### **Schools should continue offering essential non-educational services**

Examples include take-out and food delivery to students and families.



### **Plans for the summer and 2020-21 school year are being developed and will be announced soon**

We are developing plans for summer learning programs and the next school year and closely tracing the progression of the virus as part of the reopening process.



## HIGHER EDUCATION

Massachusetts' diverse higher education institutions continue to foster teaching, learning, student support, and essential research remotely throughout this time. They are working together and in partnership with the state to ensure a safe and gradual return to campus life. In the upcoming weeks, institutions will develop customized reopening plans to ensure the safety of their communities.

### Four key principles will guide the return to campus life for Massachusetts' higher education institutions



Protect the health and safety of students, faculty, staff and people in surrounding communities.



Enable students to make meaningful progress towards their educational goals.



Contribute to research and innovation.



Minimize adverse economic impact on families, employees and the Massachusetts economy.

### Institutions will craft their own campus reopening plans for each phase, to be implemented once common key enablers are met

**In all phases: Safety guidelines and health monitoring protocols will be implemented** throughout all elements of campus life – including classrooms, housing, dining, facilities and services.

In Phase 1: Higher education institutions can repopulate **research laboratories and medical, dental, veterinary and allied health clinical education and services, and restart functions** necessary to prepare campuses to reopen. All activities must observe applicable social distance guidance.

**In Phases 2 and 3:** Following public health guidance, each institution will develop its own plans for course delivery which will likely involve a combination of in-person and remote learning in order to allow for social distancing on campus.



# For more information: [www.mass.gov/reopening](http://www.mass.gov/reopening)

- More detailed information on businesses, services, and activities that will open in each phase
- Resources for employers and employees
  - Mandatory Workplace Safety Standards
  - Sector-Specific Protocols and best practices
  - Template COVID-19 control plans and workplace posters
- Copies of this presentation, as well as additional information about the Reopening Advisory Board



## THANK YOU

We'd like to thank the Reopening Advisory Board and the numerous other stakeholders for their input in developing this report

### Reopening Advisory Board:

#### Co-Chairs:

- Karyn Polito – Lieutenant Governor
- Mike Kennealy – Secretary, Executive Office of Housing and Economic Development

#### Members:

- Aron Ain – CEO, Kronos Inc & Ultimate Software
- Joe Bahena – Senior Vice President, Joseph Abboud Manufacturing
- Monica Bharel MD, MPH – Commissioner of the Massachusetts Department of Public Health
- Kathryn Burton – Chief of Staff, City of Boston
- Steve DiFillippo – CEO, Davio's Restaurants
- Pamela Everhart – Head of Regional Public Affairs and Community Relations, Fidelity Investments
- Wendy Hudson – Owner, Nantucket Book Partners / Co-Founder, Cisco Brewers
- Mark Keroack – MD, MPH, President & CEO, Baystate Health
- Nicole LaChapelle – Mayor, City of Easthampton
- Laurie Leshin – Ph.D., President, Worcester Polytechnic Institute
- Linda Markham - President, Cape Air
- Girish Navani – CEO and Co-Founder, eClinicalWorks
- Stephanie Pollack – Secretary of Transportation
- Daniel Rivera – Mayor, City of Lawrence
- Corey Thomas – CEO, Rapid 7
- Rochelle Walensky – MD, MPH, Massachusetts General Hospital
- Carlo Zaffanella – Vice President and General Manager, Maritime & Strategic Systems, General Dynamics Mission Systems





## OTHER RESOURCES

COVID-19 Updates and Information –

<https://www.mass.gov/info-details/covid-19-updates-and-information>

COVID-19 Prevention and Treatment –

<https://www.mass.gov/info-details/covid-19-prevention-and-treatment>

COVID-19 Resources and Guidance for Businesses –

<https://www.mass.gov/info-details/covid-19-resources-and-guidance-for-businesses>

COVID-19 Response Reporting –

<https://www.mass.gov/info-details/covid-19-response-reporting>

Guidance: Wear a Mask In Public (Issued May 1, 2020) –

<https://www.mass.gov/news/wear-a-mask-in-public>

Mandatory Workplace Safety Standards –

<https://www.mass.gov/info-details/reopening-mandatory-safety-standards-for-workplaces>

Travel Information Related to COVID-19 –

<https://www.mass.gov/info-details/travel-information-related-to-covid-19#travel-to-massachusetts->

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